



February 13, 2019

**Please return "Requested Documentation" no later than March 31, 2019**

Attention: Takiyah Beary  
Registered Mail: Quality Management Department  
160 Water Street, 3rd floor, (5W-069)  
New York, New York 10038  
Fax: 212-908-3001  
Email: QMOPHEDIS1@metroplus.org

**RE: Reminder for HEDIS Medical Record Request**

Dear MetroPlus Provider:

We are following up on the original request sent to you on February 11, 2019 along with the list of MetroPlus members whose medical records must be reviewed for measurement year 2018. Please contact us if you are unable to locate the original request containing your member panel. You may also contact us directly to coordinate an onsite visit via QMOPHEDIS4@metroplus.org.

*NCQA Healthcare Effectiveness Data and Information Set (HEDIS) is time sensitive. Please submit medical records with the completed panel report as a cover page via one of the secure HIPAA compliant methods above by March 31, 2019. We will consider the request open until we receive the medical record or confirmation that the services were not found. If you have questions, email us at QMOPHEDIS4@metroplus.org or call Takiyah Beary at (212) 908-8695. Thank you for your immediate attention to this request.*

Sincerely,

Dr. Talya Schwartz, CMO

**Important Disclosure (Please read):** As per your MetroPlus Provider Agreement Section 3.11 B, you are responsible for providing medical records within the time frame specified at no cost for all medical record reviews. Failure to submit medical records requested as part of MetroPlus quality initiatives will make you ineligible for participation in the 2018 P4P incentive program. Additionally, providing medical records to MetroPlus for its members for quality improvement activities is compliant with HIPAA, under the "Treatment, Payment and Health Care Operations" rule which is defined in the Privacy Rule at 45 CFR 164.501

PRV 18.014